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**Peace of Mind**
KATA members manage all aspects of the traveler’s trip. They issue air tickets, process visas, book accommodation, offer travel insurance, arrange for transport or car rental and more; thus making your travel for business or pleasure a stress free experience.

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KATA members advise consumers on all the available routes, fares, special promotions and the quality and value of a travel product. By giving consumers a wide variety of travel options and quotes from competing travel suppliers, our members ensure that you get the best value for money.

**Trust**
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**General**

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Foreword From The Chairman

I take this opportunity to welcome you to the 10th edition of the Kenya Travel Agents’ directory. As we celebrate a decade of publishing this directory, we shall also be celebrating 40 years of our existence. The is a great year for us which is full of firsts and we will commemorate it as we acknowledge the journey that has been and the milestones that we have achieved along the way. It has not been easy and has taken the effort of many men and women to get here and I laud every person whose input has seen KATA to where it is now. The recent decades have seen the global tourism trade experience exponential growth and diversity making it among the fastest growing economic sectors in the world. According to the World Tourism Organisation, international tourist arrivals were recorded at 25 million in 1950. This number has since been growing steadily with 1.4 billion tourist arrivals recorded in 2018. Africa grew above the world average by over 7 per cent after recording 67 million arrivals. This is expected to increase by 3-4 per cent in line with the historical growth trend.

The growth is an indicator on how tourism has become a crucial sector for economic growth and development. The travel industry continues to be a major revenue earner for many states in the world. It is recognised worldwide as one of the largest sectors that contribute heavily to a country’s economy. According to a report by the World Travel and Tourism Council (WTTC), Kenya Travel and Tourism exceeded global and regional levels in growth. In Kenya, the tremendous growth in the trade has been as a result of the combined effort from the government and the private sector with organisations like the Kenya Association of Travel Agents (KATA) playing a major role.

It is worth noting that in 2018, travel and tourism grew by 5.6 per cent, contributing Ksh 790 billion which is 8.8 per cent to the Kenyan GDP and 1.1 million jobs to the economy. WTTC indicate that this rate of growth is faster than the global average of 3.6 per cent and Sub-Saharan Africa average of 3.3 per cent. These numbers mean that Kenya has made major strides in this trade and the results are evident as this country is now ranked as the third largest economy in Sub-Saharan Africa, right after South Africa and Nigeria. If we continue with this trend, marketing our country as the best travel destination and promoting trade, we will become the top in this region.

We laud the effort and support of the government and the recognition of travel and tourism as a driving force to the Kenyan Economy and as a means to alleviate poverty in the country. Under the leadership of the Cabinet Secretary Najib Balala, this industry has grown in leaps and bounds and we applaud his hard work in turning around the ministry and the tourism sector. As the industry grows, so should we embrace the changes that come with it. Digitisation, societal changes and new business models have made travel more accessible and affordable thus more and more people will travel for leisure, sports, religious, business and even medical reasons. Organisations need to adapt in order to stay ahead.

One of the new changes that we are adopting this year is the introduction of a new financial criteria in the market. The implementation of the International Air Transport Association (IATA) new generation settlement scheme in October is a very significant aspect in our business as it will transform payment systems. Transitioning to NewGen ISS will be a turning point in this industry and will change business as we know it. It proposes to review the current accreditation model of agents and further introduce a formula that sets limits for agents and provides an additional financial security option in the form of a global default insurance and introduces a new pay as you go solution. Trainings have been ongoing to ensure that members have sufficient information beforehand.

KATA has had quite an outstanding year with milestones that are a culmination of hard work over the years. The strides that have been made are quite motivating as we celebrate our forty years since establishment.

From very humble beginnings, this organisation has risen to be a voice that authoritatively represents travel agents in Kenya. Established in 1979, KATA is 40 and will this year celebrate this great fete during the annual convention. From very humble beginnings, this organisation has risen to be a voice that authoritatively represents travel agents in Kenya. Established in 1979, KATA is 40 and will this year celebrate this great fete during the annual convention. Another great stride for us is the purchase of office space and transition from a society to a Company Limited by Guarantee. This ensures that we have the increased capacity to represent and defend our members in the industry space.

With those few remarks, enjoy the 10th edition of the travel agents’ directory.

Mohammed Wanyoike  
Chairman  
Kenya Association of Travel Agents

“From very humble beginnings, this organisation has risen to be a voice that authoritatively represents travel agents in Kenya. Established in 1979, KATA is 40 and will this year celebrate this great fete during the annual convention.”
Enjoy your stay in Flower City, Guangzhou China
Foreword From The CEO

“...This year, we are marking 40 years since we were established in 1979.

Nicanor Sabula
Chief Executive Officer
Kenya Association of Travel Agents

It is celebration time here at KATA!

Even though it has been a long journey laced with ups and downs, one thing has remained constant; the consistency in promoting professionalism among travel agents in Kenya. As they say, life begins at 40! We are therefore marking the forty years with clarity about what the future portends for the industry. One of the areas we’ve firmly set our eyes on is ridding the industry of unscrupulous operators that continue to swindle the travelling public of their hard-earned cash and ruin their holiday plans. The travel industry will not grow to the desired levels if such crooks are allowed to operate unabated. We must concertedly work at making their lives hard and ensure that we run them out of the industry once and for all. This calls for close cooperation between government regulatory and enforcement agencies and the private sector players led by Associations such as ours. The publication of this travel agents’ directory every year for the last ten years is a clear demonstration of our efforts geared towards addressing the challenge of dealing with unscrupulous practitioners. The listed travel agents have been vetted by the Association and found to meet the allowable minimum standards to operate. They have also signed a code of ethics and practice that binds them to uphold the agreed professional standards. Consumers of air travel services using any of the listed travel agents have the right to petition the intervention of the Association whenever they feel that they have received substandard service. The directory not only lists travel agents but also industry suppliers and partners that operate in Kenya such as local and international airlines, hotels, insurance companies, financial institutions, GDS companies, tourism boards, embassies, hospitals among others.

Check it out on our website www.katakenya.org

Let me also take this opportunity to sincerely thank all our industry partners for their generous support towards the publication of this directory through advertising. This support ensures that over 3,000 copies of the directory are printed every year and circulated countrywide for the benefit of the travelling public. Some of our partners have been with us for the last 10 years and we therefore dedicate this 10th anniversary edition to them.

Once again, I welcome you to enjoy our 2019 / 2020 travel agents’ directory.

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The Sustainable Development goals are a set of 17 goals that seek to make the world a better place for its population.

These goals are in line with our Vision 2030, which aims to transform Kenya into a newly industrializing, middle-income country providing a high quality of life to all its citizens by 2030 in a clean and secure environment. Kenya is keen on achieving these goals as a way of improving the livelihoods of its citizens. The ninth Sustainable Development Goal calls for the building of resilient infrastructure. Proper infrastructure is key in driving the economy of a country.

The role of transport is recognised in the world. The United Nations General Assembly in 1997, noted the key role of transport in running the economy. In fact, the United Nations has quoted transport as an important aspect in achieving sustainable development in a country. For other sectors to have recognisable growth and produce revenue, there needs to be a fully functional transport system. This is a key reason why infrastructure is a major agenda in Kenya. We recognise the need for a sustainable infrastructural system in the running of the economy. Proper infrastructure boosts investor confidence and attracts tourists into a region.

Air transport in the country is a major contributor to our national economic growth. The aviation sector plays a key role in the development of the country by making it possible for movement of passengers thus boosting trade and tourism.

The latest Economic Survey Report released this year indicates that the aviation sector received the highest number of visitors recorded so far, with over two million jetting in. These visitors came in either on holiday, to visit friends and family or for business and conferences. Improvement in the aviation sector has been a key component in the increase of visitors into the country. The improvement of services at the airports and increase of flights into the country have played a major part in making Kenya a tourist destination and further boosting investor confidence. Kenya is also exploring the possibilities of becoming the second major destination for cruise ships in Africa, after Egypt. We expect construction of the Ksh. 350 million cruise ship terminal at the port of Mombasa to be complete for business to take off by November.

This world class cruise ship terminal will be able to receive ships docking from all around, therefore opening Kenya up to more trade opportunities and promoting the country as a luxury destination for holidaymakers.

Significant investment in rehabilitation and expansion of the road network across the country has been made and is ongoing. The improved road network has created a better business environment and eased transportation for stakeholders. It has also provided better access to markets. The construction of the Malindi- Sala Gate road project which is 70 per cent complete will boost tourism in the Kilifi and Taita- Taveta Counties.

The Ksh. 4.2 billion road, funded by the state will link Malindi town to Tsavo East National Park. This will be a great relief from the three to four hours of travel previously taken to reach the national park for game drives.

The government will not relent in striving to make the lives of Kenyans better and that is why my Ministry is keen on ensuring the ongoing projects are completed. Public Private partnerships also play a vital role in the growth of our economy. It is partnerships forged between the public sector and private sector entities such as the Kenya Association of Travel Agents and their members that we are able to ensure that we create a sustainable business for shared prosperity.

James Macharia, EGH
Cabinet Secretary
Ministry of Transport, Infrastructure Urban Development and Housing

"The improved road network has created a better business environment and eased transportation for stakeholders. It has also provided better access to markets."
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Foreword From The Ministry of Tourism & Wildlife

Hon. Najib Balala, EGH,
Cabinet Secretary for Ministry of Tourism.

The tourism sector in Kenya has continued to thrive with revenue earned reaching an all-time high of Kshs.157billion. This is a record amount having earned Kshs.119billion in 2017. We have seen a 31.26% in growth and that has been made possible by the concerted efforts of the government, private sector and stakeholders such as the Kenya Association of Travel Agents (KATA).

These institutions have worked tirelessly to ensure that tourism continues to flourish and I commend them for tirelessly ensuring such success is achieved. Tourism arrivals also recorded an increase in 37.33 percent with over two million visitor arrivals as compared to 1.4million visitors in 2017.

For tourism to grow and prosper in a country, it is dependent on three major factors. One of them is the political stability in any region which is key for prosperity. Political stability boosts investor confidence in the sector, enabling some of the agencies such as KATA to transition from a society to a company limited by guarantee. This strengthens our capacity to defend the travel industry more strongly and provide more robust growth opportunities.

Secondly, the improved security situation has played a major part in ensuring that locals and visitors feel safe and secure in the country. The Kenyan government has invested heavily in security to ensure that Kenya and her visitors remain safe from the ugly effects of terrorism.

Thirdly, Kenya’s infrastructure and technology is improving by the day. Local and domestic tourists can easily access destinations by road, air or train thanks to the SGR. The growth in the aviation sector has been a major milestone with the improvement of services at the Jomo Kenyatta International Airport (JKIA) and the direct flights to Nairobi from New York. Kenya Airways is also expected to launch direct flights to Rome and Geneva by June, this year.

KATA has also partnered with Google to offer digital training skills to its over 170 member agents to help them keep up with technology.

KATA has also partnered with Google to offer digital training skills to its over 170 member agents to help them keep up with technology. The tourism sector is transitioning to the digital age and all sectors should stay up to date on the changing trends.

We are proud as a country of the great strides made in this industry and I strongly urge the private sector and other stakeholders to fully support our efforts and play their part by embracing technology and innovation in their business ventures, so as to give Destination Kenya the competitive edge making it the destination of choice for all around the world.
EMBRACE THE MAGIC
Sick While On Holiday?

Here’s what to do!

You have been working hard to save for a well-deserved vacation. You work diligently knowing that at the end of the year you will be taking that flight to your desired destination. You have contacted your travel agent, made the appropriate preparations and your travel documents are in order.

The day dawns and you excitedly pack, arrive at the airport and board your flight and you are off to enjoy a week of sun and sand in Malindi or shopping in France. You cannot wait to alight and take in the ambience, savour the delicacies and generally, let loose.

Then on your first day sight seeing and touring, you suddenly feel unwell. You ignore the feeling but after a while you are convinced that you indeed are sick and the feeling cannot be wished away. This is every travellers’ nightmare, falling sick while so far away from home especially while on holiday. The extra expense for medical care, time taken from the holiday that has been planned for ages ruins the vacation.

If such a scenario were to happen, booking a holiday through a travel agent can make the whole experience manageable. This is because, travel agents offer a provision for the tourist to take on insurance cover while on holiday.

Before embarking on that holiday, it is crucial to know what is covered and services offered by the insurance provider. Whether travelling independently or through a travel agent, it is imperative to have insurance that covers you in case of an accident or ailment.

When travelling and as part of the package, the tourist is covered under insurance and in case of such emergencies, the travel agent steps in.

If you are taken ill or suffer an accident while in the hotel property, ensure you notify the hotel and your travel agent. Also, contact the travel insurance.

Keep the receipts and doctors’ notes for evidence and also to pursue claims where payment is made in cash. If you feel the injury or ailment is due to the negligence of staff at the hotel or facility, report this to your agent so that proper steps towards a claim can be made.

For independent travellers, ensure you are prepared for any eventuality before hopping on that plane. You never know, proper preparation could save your life. Ensure you have insurance that can cover you in case of ailment or injury. In case of injury or ailment, notify the insurance agent and a family member or friend. Also inform the hotel so that they can advise on the nearest hospital or health facility. Also, inform the airline in case flights have to be changed due to inability to fly because of the nature of ailment.

Bottomline is, before travel, have an insurance cover that will take care of you in case of any accident or incident.
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  - Email: salesandmarketing@mycwt.co.ke, info@mycwt.co.ke
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  - Cell: +254 722 205910 / 733 410007
  - Address: P. O Box 45456 - 00100, Nairobi Park Place, 2nd Parklands Avenue, Opposite City Park, Limuru Road.
  - Website: www.bunsontravel.com

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- **Mrs. Geetha Sathyamoorthy**
  - Email: md@catalysttravels.com, travel3@catalysttravels.com
  - Phone: +254 (0) 20 3749140 / 3749151
  - Cell: 3749153
  - Address: +254 733 658603 / 722 658602
    - P. O Box 41724-00100, Nairobi
    - Mayfair Suites, 1st floor, Parklands Rd, Nairobi

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- **Deena Patel**
  - Email: safaris@concorde.co.ke
  - Phone: +254 (0) 20 3743304 / 3744786
  - Cell: +254 721 831647 / 733 606856
  - Address: P.O. Box 25053 – 00603, Nairobi Centro House, 1st Floor, Next to Shell Petrol Station in front of Sankara Hotel.
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  - Cell: +254 733 609623
  - Address: P. O Box 46724-00100, Nairobi Unga House, Ground Floor, Muthithi Road, Westlands
  - Website: www.cottstravel.com

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  - Email: info@crowntours.net
  - Phone: +254 (0) 20 2227626 / 2242900
  - Cell: +254 736 608904 / 724 567926
  - Address: +739 262800
    - P. O Box 47845 -00100, Nairobi
    - Head Office: Utalii House, Ground Floor.
    - Branch Office: Panari Hotel, Mombasa Road
  - Website: www.crowntours.net

Car Hire, 24hr Cab Services, Air Ticketing, Hotel Reservation, Airport Transfers, Safari Tour Packages
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<th>Company Name</th>
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<tr>
<td>Densey Tours and Travel Ltd</td>
<td>John Mwanthi, Jackline Cherop</td>
<td><a href="mailto:info@denseytravel.com">info@denseytravel.com</a></td>
<td>+254 (0) 20 4401641 / 2 / 3 / 5</td>
<td>Village Market, Limuru Road, Bank Plaza</td>
<td>Air Travel and Ticketing, Hotel Booking, Car Hire, Visa Processing.</td>
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<tr>
<td>Dodo World (K) Ltd</td>
<td>Yoshitaka Endo, K. Endo</td>
<td><a href="mailto:hippo3@dodoworld.com">hippo3@dodoworld.com</a>, <a href="mailto:info@dodoworld.com">info@dodoworld.com</a></td>
<td>+254 (0) 20 4450012 / 4450015 / 4450014</td>
<td>P. O Box 837-00606, Nairobi 1st floor, Unga House, Westlands, Nairobi</td>
<td>Air Travel and Ticketing, Tours and Safaris, Hotel Bookings. Airport Transfers, Car Hire, Filming Services.</td>
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<tr>
<td>Empire Afrika International Ltd</td>
<td>Catherine Wanjiru Kinyua</td>
<td><a href="mailto:info@empireafrika.co.ke">info@empireafrika.co.ke</a></td>
<td>+254 (0) 20 2022010</td>
<td>P. O Box 66326-00800, Nairobi New Waumini House, 4th Floor, Westlands</td>
<td>Car Hire, MICE, Airport Transfers, Visa Processing, Air Ticketing, Travel Insurance, 24hr Local and Global Emergency Assist Services, VIP Meet and Greet Services.</td>
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<tr>
<td>Euro Africa Travel Ltd</td>
<td>Mr. Yusuf Nur Gutale</td>
<td><a href="mailto:info@euroafricatravel.co.ke">info@euroafricatravel.co.ke</a></td>
<td>+254 (0) 20 2222879</td>
<td>P. O Box 49021-00100, Nairobi 5th Floor, room 501 Town House Kaunda Street Nairobi</td>
<td>Ticketing Services.</td>
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<tr>
<td>Express Travel Group Limited</td>
<td>Joseph Kithitu, David Kamau</td>
<td><a href="mailto:info@expresstravelgroup.co">info@expresstravelgroup.co</a></td>
<td>+254 (0) 20 2295000</td>
<td>P. O Box 14736, Nairobi Hemingways House, Karen Office Park, Langata Road</td>
<td>Air Ticketing, Hotel Booking, Car Hire Services, Travel Insurance, Visa Processing, MICE, Corporate Travel, Hotel Reservations</td>
</tr>
<tr>
<td>FCM Travel Solutions</td>
<td>Hamisi Hassan</td>
<td><a href="mailto:info@ke.fcm.travel">info@ke.fcm.travel</a>, <a href="mailto:hamisi.hassan@ke.fcm.travel">hamisi.hassan@ke.fcm.travel</a></td>
<td>+254 (0) 20 4266000</td>
<td>P. O Box 11361-00100, Nairobi. The Address, 10th Floor; Muthangari Drive, Off Waiyaki Way, Westlands</td>
<td>Air Ticketing, Airport Transfers, Car Hire, Hotel Reservation, Visa Processing, MICE, Inbound and Outbound Travel, Student Travel, Holidays and Safaris.</td>
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<tr>
<td>Fly Air Ltd</td>
<td>Rose Kivaya</td>
<td><a href="mailto:info@flyairltd.co.ke">info@flyairltd.co.ke</a></td>
<td>+254 722 353112 / 735 807866 / 733 976527</td>
<td>P.O Box 45682-00100, Nairobi, Keninde House, 5th Floor, Lotta Street, Nairobi</td>
<td>Airline Ticketing (both International and Domestic), Hotel and Lodge reservations, Visa Processing, Car Hire, Tours, Airport Transfers.</td>
</tr>
<tr>
<td>Fly High Agency Limited</td>
<td>Jackline Ndeve Mweu</td>
<td><a href="mailto:info@flyhighagency.co.ke">info@flyhighagency.co.ke</a></td>
<td>+254 723 832211 / 723 773728</td>
<td>P.O Box 29664 - 00100, Nairobi, Jubilee Insurance Exchange, 4th Floor, Room 401.</td>
<td>Air Ticketing, Travel Insurance, Transfers, Visa Processing.</td>
</tr>
<tr>
<td>Georgetown Travel and Tours</td>
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<td><a href="mailto:info@georgetowntravel.co.ke">info@georgetowntravel.co.ke</a></td>
<td>+254 (0) 20 3311927 / 8</td>
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</tr>
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<td>Global Destinations Tours</td>
<td>John Gitonga Arithi</td>
<td><a href="mailto:tours@globaldestinations.co.ke">tours@globaldestinations.co.ke</a></td>
<td>+254 (0) 20 2017472</td>
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<tr>
<td>and Travels Ltd</td>
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<td></td>
<td>+254 722 519242 / 722 726784</td>
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<tr>
<td>Global Star Tours and</td>
<td>Martin Murimi</td>
<td><a href="mailto:info@globalstartours.com">info@globalstartours.com</a></td>
<td>+254 (0) 20 2302525</td>
<td>P.O Box 35812-00200, Nairobi, 1MF Floor Block A, Warwick Centre, UN Avenue, Gigiri.</td>
<td>Air ticketing, Tours, safaris, Visas, Hotel Bookings, Conferencing, Travel Insurance, Airport Transfers, Team Buildings.</td>
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<tr>
<td>Travel Ltd</td>
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<td></td>
<td>+254 724 245950</td>
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<td>Globus Tours and Travel Ltd</td>
<td>Thomas Kinyaga Ng’enu</td>
<td><a href="mailto:info@globussafaris.net">info@globussafaris.net</a></td>
<td>+254 (0) 20 2219889</td>
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<td><a href="mailto:thomas@globussafaris.net">thomas@globussafaris.net</a></td>
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<tr>
<td>Imperial Air Services Ltd</td>
<td>Joseph S. Karanja</td>
<td><a href="mailto:imperialtrv@iconnect.co.ke">imperialtrv@iconnect.co.ke</a></td>
<td>+254 (0) 20 3866106 / 3868291</td>
<td>P. O Box 76081-00508, Nairobi, Yaya Centre, 4th Floor</td>
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<td></td>
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<td>+254 722 895541 / 722 652306</td>
<td><a href="http://www.imperialtoursandtravel.com">www.imperialtoursandtravel.com</a></td>
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<td>Incentive Travel Limited</td>
<td>Kiru Mahiaini</td>
<td><a href="mailto:info@incentivetravel.co.ke">info@incentivetravel.co.ke</a></td>
<td>+254 (0) 20 2721601</td>
<td>P. O Box 79513-00200, Nairobi, Adlife Plaza, 3rd Floor, Ring Road, Kilimani, Nairobi</td>
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<td>+254 722 483043 / 733 616477</td>
<td><a href="http://www.incentivetravel.co.ke">www.incentivetravel.co.ke</a></td>
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<td>Kambo Travel Agency Limited</td>
<td>Mr. Rasmit Singh Kambo</td>
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<td>+254 (0) 20 4448505 / 4447739</td>
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<td>Domestic and International Travel and Air Ticketing</td>
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<td>+254 733 595119 / 721 338413</td>
<td><a href="http://www.kambotravels.com">www.kambotravels.com</a></td>
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<tr>
<td>Karibu Travels and Tours Limited</td>
<td>Mrs. Neha Dave</td>
<td><a href="mailto:info@karibu-travels.com">info@karibu-travels.com</a></td>
<td></td>
<td>P. O Box 14252-00800, Sclaters House, 1st Floor, Parklands Road, Opposite Mayfair Casino</td>
<td>Air Ticketing, Wedding and Honeymoon Packages, Shopping Festivals, Group Safaris, Educational Trips, Balloon Safaris</td>
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<td></td>
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<td>+254 733 761500 / 728 651299 / 736 661500</td>
<td><a href="http://www.karibu-travels.com">www.karibu-travels.com</a></td>
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<tr>
<td>Key Travel (Formerly Raptim Humanitarian Travel)</td>
<td>Eunice Ndungu</td>
<td><a href="mailto:info.Nairobi@raptim.org">info.Nairobi@raptim.org</a></td>
<td>+254 (0) 20 331 81 04 / 331 03 60</td>
<td>P. O Box 58805 - 00200 Nairobi, Kenya Office, Waiyaki Way (Slip/Outer Road), Westlands, Between Malawi High Commission and Toyota Kenya</td>
<td>International and Domestic Air Ticketing, Hotel Reservations, Car Hire, Tours, Travel Insurance</td>
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<td></td>
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<td>+254 722 271930</td>
<td><a href="http://www.raptim.org">www.raptim.org</a></td>
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<tr>
<td>Kenya China Travel and Tours Ltd</td>
<td>Li Bo</td>
<td><a href="mailto:ticketing@ctskenya.com">ticketing@ctskenya.com</a></td>
<td>+254 (0) 733 757255</td>
<td>P. O Box 9922, Nairobi, Laico Regency</td>
<td>Air Ticketing, Group Tours and Accommodation, Hotel Booking, Visa assistance, Safaris</td>
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<td><strong>Klass Travel and Tours Ltd</strong></td>
<td>P.O Box 39385 - 00623, Nairobi Peponi Road</td>
<td>Sheetal Vadgama</td>
<td><a href="mailto:info@holidays.co.ke">info@holidays.co.ke</a></td>
<td>+254 739 666666 / 738 369333</td>
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<tr>
<td><strong>Libken Agencies Company Ltd</strong></td>
<td>P.O Box 20637 - 00100, Nairobi Jamia Plaza, Ground Floor, Nairobi</td>
<td>Amin Suleiman Hussein</td>
<td><a href="mailto:libken@hotmail.co.uk">libken@hotmail.co.uk</a></td>
<td>+254 722 506041 / 733 506041</td>
<td>Ticketing, Hajj and Umrah Services, Medical Tourism Packages, Travel Insurance, Transit Visa for Umrah, Tours, Meet and Assist Services</td>
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<tr>
<td><strong>Longrock Tours and Travel Ltd</strong></td>
<td>P.O Box 8228 - 00200, Nairobi. Uchumi House, 14th Floor, Aga Khan Walk</td>
<td>Mrs. Dinah Chelanga</td>
<td><a href="mailto:info@longrock.co.ke">info@longrock.co.ke</a></td>
<td>+254 (0) 20 2218018</td>
<td>Air Ticketing, Hotel Reservations, Car Hire, Visa Processing, Local Tours, Airport Transfers</td>
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<tr>
<td><strong>Magical Holidays Limited</strong></td>
<td>P.O Box 16817-00100, Nairobi KMA Apartments Block A, 2ND Floor, Apartment 2.1, Chyulu Road, Off Mara Road, Upperhill.</td>
<td>Rebecca Gachoki</td>
<td><a href="mailto:rebecca@magical.co.ke">rebecca@magical.co.ke</a></td>
<td>+254 708 154452 / 722 840025 788 109289</td>
<td>Air Ticketing, Safari and Holiday Packages, Visa Processing, Hotel Booking, Car Hire</td>
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<tr>
<td><strong>Maniago Travel and Cruises Ltd</strong></td>
<td>P.O Box 43401-00100, Nairobi. Maji Mazuri Road, off Mbabane Road, Lavington</td>
<td>Annabella Francescon</td>
<td><a href="mailto:info@maniagotrvl.com">info@maniagotrvl.com</a></td>
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<td>Esther M. John</td>
<td><a href="mailto:sales@maraways.co.ke">sales@maraways.co.ke</a></td>
<td>+254 (0) 20 2217610</td>
<td>Ticketing and Tours</td>
</tr>
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Marhaba Travels Limited

Mohamed Asif

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P. O Box 17943 - 00500, Nairobi.
Sana Plaza, Ground Floor, 3rd Parklands Avenue

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<tr>
<th>Company Name</th>
<th>Contact Information</th>
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| **North and South Travel Limited** | Steve Warobi Gitao  
info@northandsouthtravel.com  
+254 (0) 20 3312630 / 2227594  
+254 788 262419 / 721 914527  
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2628729  
+254 733 237535 / 717 296453  
P. O Box 44162-00100, Nairobi  
Ambank House, Lower Ground Floor, University Way  
www.pinnacle-touring.com  
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info@portmantravel.co.ke  
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+254 705 070389  
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www.portmantravel.co.ke  
Provision of Travel Management Services, Air Ticketing, Hotel Reservations, VISA Processing, Travel Insurance, Leisure Travel (local & International) 24hrs emergency services, MICE and Group Travel |
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<tr>
<td><strong>Premier Safaris (K) Limited</strong></td>
<td>Windress Apiyo</td>
<td><a href="mailto:info@premiersafaris.co.ke">info@premiersafaris.co.ke</a></td>
<td>+254 (0) 20 4401124</td>
<td>P.O Box 20169 - 00100, Nairobi. International House, 3rd Floor; Mama Njina Street</td>
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<tr>
<td><strong>Prep Safaris International Ltd</strong></td>
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<td><a href="mailto:info@prep-safaris.com">info@prep-safaris.com</a></td>
<td>+254 (0) 20 2240966</td>
<td>P.O Box 25146 - 00603, Nairobi. Finance House, 7th Floor</td>
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<td>+254 (0) 20 2628731 / 2629488</td>
<td>P. O Box 5886-00100, Nairobi Park Suites, 3rd Floor, suite 6, off Parklands Road</td>
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<td>Mrs. Patricia A. O. Adala</td>
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<td>+254 (0) 20 2212791 / 2213436 / 2243988</td>
<td>P.O Box 20731 - 00202, Nairobi. or P.O. Box 408-00606, Westlands Nairobi Office: Western Heights, Office No 8, 2nd Floor, Karuna Road, Westlands</td>
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<td>+254 (0) 20 8135607</td>
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- www.scott-travelgroupltd.com

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- www.senatortravels.co.ke

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www.shujaatravel.com
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www.simplytravelltd.com
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<tr>
<td>Somak Flights Ltd</td>
<td>Ms. Bushra Sultan</td>
<td><a href="mailto:admin@somak-nairobi.com">admin@somak-nairobi.com</a></td>
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<td>P. O Box 48495-00100, Somak House, 5th Floor, Mombasa Road</td>
<td>Air Ticketing, Holiday Packages Organization, Advice on visa/travel permit requirements and health vaccination requirements.</td>
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<td>+254 (0) 20 2514256</td>
<td>P. O Box 51879-00200 City Square Nairobi Liberty Plaza Mombasa Rd opp. Total Service Stn, Nairobi</td>
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</tr>
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<td>Nital Modasia</td>
<td><a href="mailto:nital@spicetravel.co.ke">nital@spicetravel.co.ke</a></td>
<td>+254 (0) 20 740 633759 / 760</td>
<td>P. O Box 45694 - 00100, Nairobi. Wing A, 1st Floor, The Oval</td>
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</tr>
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<td>Splash World Limited</td>
<td>Shukri Aden Ahmed</td>
<td><a href="mailto:info@splashworldltd.com">info@splashworldltd.com</a></td>
<td>+254 (0) 20 2186163</td>
<td>P. O Box 105697-00101, Nairobi IPS Building, 5th Floor, Kimathi Street</td>
<td>Air Ticketing, Hotel Accommodation and Visa Processing</td>
</tr>
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<td>Star Travel and Tours Ltd</td>
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<td><a href="mailto:startravel@iconnect.co.ke">startravel@iconnect.co.ke</a></td>
<td>+254 (0) 20 6003530 / 2226996 2220165 / 2219247</td>
<td>P. O Box 48225-00100, Nairobi Stanley Building, Ground Floor, Standard Street</td>
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www.travelassociates.co.ke  
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<td>Travel care Limited</td>
<td>Ms. Vijalaxmi Popat</td>
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<td>+254 (0) 20 2226920 / 3312580</td>
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<td>+254 (0) 20 6648000</td>
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<td><a href="http://www.travelcreations.co.ke">www.travelcreations.co.ke</a></td>
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</tr>
<tr>
<td>Travel Matters (K) Limited</td>
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<td>+254 (0) 20 2196644 / 4401195</td>
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<td>Travel Shoppe Company Limited</td>
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<td><a href="mailto:info@travelshoppe.co.ke">info@travelshoppe.co.ke</a></td>
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<td>Corporate Travel Management, Conferencing and Event Management, Safaris, Tours, Air Ticketing, Airport Transfers, Car Hire, Tours, Honeymoon and Weddings</td>
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<td>Uniglobe Fleet Travel</td>
<td>Abdulrazak Khalfan</td>
<td><a href="mailto:info@fleettravel.com">info@fleettravel.com</a></td>
<td>+254 (0) 20 2246619 / 2219243 3297000</td>
<td>P. O Box 42536-00100, Nairobi</td>
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<tr>
<td>Kenya Ltd</td>
<td></td>
<td></td>
<td>+254 722 200763 / 734 786666</td>
<td>Sasini House, Ground floor, Loita Street, Nairobi</td>
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<td>Lets Go Travel Uniglobe</td>
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<td>+254 (0) 20 4447151 / 4441030</td>
<td>P. O Box 60342-00200 Nairobi</td>
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<td>+254 722 331899 / 733 873625</td>
<td>ABC Place Waiyaki Way, Nairobi</td>
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</tr>
<tr>
<td>Uniglobe Northline Travel Ltd</td>
<td>Njeri Mugo</td>
<td><a href="mailto:info@uniglobenorthlinetravel.co.ke">info@uniglobenorthlinetravel.co.ke</a></td>
<td>+254 (0) 20 2352661 / 2 / 3 254 728 979 984</td>
<td>P. O Box 55889-00200, Nairobi</td>
</tr>
<tr>
<td></td>
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<td></td>
<td>Reliable Towers, 8th Floor, Mogotio Road, off Chiromo Lane</td>
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<td><a href="http://www.uniglobenorthlinetravel.com">www.uniglobenorthlinetravel.com</a></td>
</tr>
<tr>
<td>Vanessa Air Travel and Tours</td>
<td>Gladys Getonto</td>
<td><a href="mailto:info@vanessaairtravel.co.ke">info@vanessaairtravel.co.ke</a></td>
<td>+254 722 512299 / 731 512299 / 721 556529</td>
<td>P. O Box 5868 - 00100, Nairobi</td>
</tr>
<tr>
<td>Limited</td>
<td></td>
<td></td>
<td></td>
<td>Norwhich Union Building 6th Floor, Suite 63, Mama Ngina Street</td>
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<td><a href="http://www.vanessaairtravel.co.ke">www.vanessaairtravel.co.ke</a></td>
</tr>
<tr>
<td>Wild Trek Safaris Ltd</td>
<td>Mr. Inderaj Singh</td>
<td><a href="mailto:wtreksaf@africaonline.co.ke">wtreksaf@africaonline.co.ke</a></td>
<td>+254 (0) 20 4452528</td>
<td>P. O Box 17634-00500, Nairobi</td>
</tr>
<tr>
<td></td>
<td></td>
<td><a href="mailto:marketing@wildtreksafaris.co.ke">marketing@wildtreksafaris.co.ke</a></td>
<td></td>
<td>Viking House, 2nd Floor, Waiyaki Way, Westlands, Nairobi.</td>
</tr>
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<td><a href="http://www.wildtreksafaris.com">www.wildtreksafaris.com</a></td>
</tr>
<tr>
<td>World Explorer Safaris Ltd</td>
<td>Mrs Reshma Shah</td>
<td><a href="mailto:info@explorer-safaris.com">info@explorer-safaris.com</a></td>
<td>+254 (0) 20 3598047 /3598048</td>
<td>P. O Box 7843-00100, Nairobi</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>+254 727 598047</td>
<td>Krishna Centre, G14 Offices, 5th Floor, Woodvale Groove, Westlands.</td>
</tr>
<tr>
<td></td>
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<td></td>
<td></td>
<td><a href="http://www.explorer-safaris.com">www.explorer-safaris.com</a></td>
</tr>
</tbody>
</table>
### Yuanda Africa Tours and Travel Ltd.
- **Yuanda Africa Tours and Travel Ltd.**
- **Qu Weiyang**
- **yuandaticket@gmail.com**
- **+254 (0) 2324366**
- **+254 786 900066 / 786 900044**
- **P. O Box 18279-00500, Nairobi**
- **Royal Square, 8th Floor, Ngong Road**
- [www.yuandakenya.com](http://www.yuandakenya.com)
- **Air Ticketing and Tours**

### Zakale Expeditions Ltd
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- **Peter Bogecho**
- **info@zakaleexpeditions.com**
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- **P. O Box 36712-00200, Nairobi**
- **Kipro Centre, 4th Floor, Westlands, Sports Road**
- [www.zakaleexpeditions.com](http://www.zakaleexpeditions.com)
- **Air Ticketing, Holiday Packages, Incentive Travel, Team Building, Services, Travel Insurance, Corporate Travel, Hotel Bookings, Airport Transfers**

### Zijing Greatwall (K) Travel Co. Ltd
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- **csiairbooking@gmail.com**
- **+254 719 653941 / 711 867771 / 775078337**
- **Mbambane Road, off James Gichuru Road, Lavington**
- [www.soluxeint.com](http://www.soluxeint.com)
- **Air Ticketing, Hotel Reservations & Bookings, Visa Processing, Tours and Safaris**

### Nairobi Allied Members

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- **Ibrahim S.I Khanyare**
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- **+254 (0) 20 2218880 / 2219518 2219617**
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- **P. O Box 32268-00600, Nairobi**
- **KICC, Ground floor, Harambee Avenue, Nairobi**
- [www.akarim.net](http://www.akarim.net)
- **Air Tickets, Travel Insurance, Hotel Bookings and Safaris, Airport Transfers, Dubai Visas, Umrah and Hajj Packages**

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- **+254 (0) 20 2216631**
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- **Air Ticketing, Tours, Hotel Bookings, MICE, Airport Transfers, Car Hire and Leasing, Travel Insurance**

#### Connect Travel limited
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- **The Office Park, Riverside Drive.**
- [www.connecttravel.co.ke](http://www.connecttravel.co.ke)
- **Air Ticketing, Corporate Travel, Tours, Hotel Reservations and Bookings, Visa Application, Airport Transfers, Travel Insurance, Conferencing, Meet and Assist Services.**
Continental Travel Group Ltd

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www.continental-travels.com

Air Ticketing, Groups & Incentives, Tailor-made safaris, Hotel Reservations, Cruises and Sports Packages, Online Booking Engine (B2B).

Gestard Travel & Tours

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Grand Edition Tours and Travel Ltd

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+254 (0) 20 2728291 / 2

+254 722 848360 / 720 926467

PO Box 79246 - 00200, Nairobi.

Starwood Apartments, A7, Argwings Khodek Road, Hurlingum

www.gett.co.ke

Air Ticketing, Safaris, Excursions, Hotel Bookings, Car Hires, Visa Application Assistance

Johnson Tours and Travel International Ltd

Kizito Mwenesi

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+254 770 812870 / 724 954247

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Jubilee Insurance Exchange, 4th Floor, Room 439 and Thika Road Mall, 2nd Floor, Room 81

www.johnson-travels.com

Air Ticketing, Conferencing, Team Building, Tours, Safaris, Travel Insurance, Visa Processing, Car Hire, Airport Transfers, Student Travels and Corporate Travels

Marony Travel Agencies Ltd

Yvonne Kilonzo

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www.maronytravel.co.ke

Air Ticketing, Tours, Safaris, Car Hire, Airport Transfers, Visa Processing, Travel Insurance, Hotel Booking.

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Berita Lovi

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+254 720 663971

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Hazina Towers, 6th Floor, Monrovia Street.

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Air Ticketing, Airport Transfers & Car Hire, Corporate Travel Management, Hotel Booking, Inbound and Outbound Tours & Safaris, MICE Conferencing, Travel Insurance, Visa Processing, Meet and Assist services at the Airport.
<table>
<thead>
<tr>
<th>Travel Agent Name</th>
<th>Contact Information</th>
</tr>
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</table>
| **Ngurumah Tours and Travel Ltd**  | Jessica Ndoria  
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| **Pebble Tours and Travel Ltd**    | Carolyn Kinyanjui  
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| **Primate Tours Ltd**              | Alex Kyule  
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  +254 (0) 20 5204333  
  +254 (0) 790 508569 / 780 596449  
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  Air Ticketing, Tours, Safaris, Car Hire, Hotel Booking, Visa Application. |
| **Rosma Tours and Travel**         | Rose Mwangangi  
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  +254 724 819247  
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P. O Box 17856 - 00100 Nairobi.
Viewpark Towers, Utalii Lane.

www.vercelli.co.ke

Visas

Find out early what the visa requirements are for your destination from your favorite KATA travel agent. For example, some countries will allow you to travel to and fro without a visa while others require travelers to be sponsored by a citizen of the host nation. Also make sure you have the right visa for your trip i.e. tourist, immigration, student or business.
What women in the travel trade think about technology...

Technology has transformed life as we know it. The travel sector is no different as travel agents grasp the intricacies and work towards ensuring that it boosts their businesses. Here are the views of a few women who work in the industry.

**Rashida Pereira, General Manager**
*Fourways Travel Services*

The industry has come a long way. Modern technology has made everything accessible. This has intensified competition and to keep up I am now a 24-hour service travel agent. The traveller can contact me from any part of the world and get an immediate response. I can truly say that I have not met more than 50 percent of the people who book with us as it is all on email or on the phone. This is a far cry from 20 years ago when striking a balance was tedious.

**Grace Ndungu**
*Gramon Tours and Travel Limited*

Technology has greatly changed business as we know it. It has made things both harder and easier. Before, when I was starting off, I had to visit clients from office to office looking for business. Nowadays, clients can easily reach me and I can also get back to them in good time due to the advancement in technology. However, being a double-edged sword, clients are also able to peruse and see what offers are available for them and can therefore book flights and hotels without the intervention of a travel agent and this has greatly affected our market share.

**Ruby Walji, Director**
*Ideal Travel Limited*

Technology has made travel trade easier but at the same time made the business slow down. It is now easier to book your client to their favourite destination with a virtual preview of what they should expect. On the other hand, this has brought on a lot of competition as every other travel agent including the online ones advertise. This has made it easier for online travel agents as their products are on social media and a bit harder for the regular agents who now have to adapt to the new trends.

**Phyllis Njoki, Finance/ HR and Admin**
*KATA Secretariat*

The challenges in this trade have been evolving over time. Highly dynamic technology has changed the role of a travel agent in Kenya – Technology in the travel industry is highly volatile and has been evolving at a very high rate. This has greatly influenced the traditional reasons why one would need the services of a travel agent. This has resulted in increased price transparency and decreasing customer loyalty.
## Baraka Travels

- **Nehemiah Chemelil**
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- **+254 733 409948**
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- **Canon Towers, Upper Ground Floor, Moi Avenue, Mombasa**

Air Ticketing, Hotel Reservations, Visas, Travel Insurance

## Boma Travel Services Ltd

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- **info@bomatravel.com**
- **+254 (0) 41 231 9796**
- **+254 710 396662 / 737 496574**
- **P. O Box 16568-80100, Mombasa**
- **Gateway Insurance Pwani Plaza, 1st Floor, Mikindani Street, off Nkrumah Road Mombasa**

www.bomatravel.com

Air Ticketing, Hotel Bookings, Airport Transfers, Safaris, Tours, Incentive Travel, Holiday Packages, Travel Insurance, Car Hire, Conferencing, Car Hire, Visa Facilitation

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- **Mrs Binita Shah**
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- **didi@africaonline.co.ke**
- **+254 798-063523 / 786-655405**
- **P. O Box 81098-80100, Mombasa**
- **Shiva Towers, Ground Floor, Meru Road, Mombasa.**

Safaris, Hotel Bookings, Air Ticketing, Tailor Made Safaris, Tours

## Eagle Travel Service

- **Zahir Gulamhusein**
- **ets@africaonline.co.ke**
- **+254 (0) 41 2225445 / 2227550**
- **+254 720 915179 / 733 901690**
- **P. O Box 80700-80100, Mombasa**
- **Merali Dewji Building, Makadara Road**

Air Ticketing and Hotel Booking.

## Fourways Travel limited

- **Rashida Pereira**
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## Golden Travel Ltd

- **Anwar Said Salim**
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- **P. O Box 80140, Mombasa.**
- **Bahman Building, Mikindani Street.**

Air Ticketing, Hotel Bookings and Umrah Services
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<tr>
<th>Company</th>
<th>Contact Person</th>
<th>Email Address</th>
<th>Phone Numbers</th>
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<tr>
<td>Ideal Travel Ltd</td>
<td>Ruby Walji</td>
<td><a href="mailto:sales@idealtravel.co.ke">sales@idealtravel.co.ke</a></td>
<td>+254 (0) 41 4472544</td>
<td>P. O Box 82271 - 80100 Mombasa. 2nd Floor, City Mall, Nakumatt Nyali</td>
<td>Air Ticketing, Airport Transfers &amp; Car Hire, Corporate Travel Management, Inbound and Outbound Tours &amp; Safaris, MICE, Visa Processing, Travel Insurance, Umrah and pilgrimage packages.</td>
</tr>
<tr>
<td>Kilindini Travel Center Ltd</td>
<td>Said Tahir</td>
<td><a href="mailto:info@kilindinitravel.co.ke">info@kilindinitravel.co.ke</a></td>
<td>+254 (0) 41 2223753 / 2224206</td>
<td>P. O Box 43346-80100, Mombasa 1st Floor, TSS Towers, Nkurumah Road, Mombasa</td>
<td>Airline Tickets / Retail tickets, Local and International Flying Packages, Local and International Hotel Bookings, Tours, Visa Processing, Travel Insurance, Car Hire.</td>
</tr>
<tr>
<td>Mantra Marketing and Travel limited</td>
<td>Mrs Meera Nathwani</td>
<td><a href="mailto:reservations@mantra-travels.co.ke">reservations@mantra-travels.co.ke</a></td>
<td>+254 (0) 412230345 / 2319140 2230627</td>
<td>P. O Box 84689-80100, Mombasa Furaha Plaza, 2nd Floor, Nkurumah Road, Mombasa</td>
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</tr>
<tr>
<td>Noor Travels Ltd</td>
<td>Mr. Anish Shah</td>
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<td>+254 738 730976 / 725 875127 / 721 649648</td>
<td>P. O Box 81268, Mombasa. Baluchi Complex, Makadara Road</td>
<td>Air Ticketing, Hotel Booking, Visa Processing, Safaris, Travel insurance.</td>
</tr>
<tr>
<td>North Coast Travel Services</td>
<td>Phineas Mulandi</td>
<td><a href="mailto:northcoast@northcoastsaaris.com">northcoast@northcoastsaaris.com</a></td>
<td>+254 (0) 41 2120370</td>
<td>P. O Box 476 - 80200, Mombasa. Along Lamu Road, Opp DTB Bank</td>
<td>Air Ticketing, Airport Transfers &amp; Car Hire, Corporate Travel Management, Hotel Booking, Inbound and Outbound Tours &amp; Safaris, MICE, Visa Processing, Travel Insurance, Visa Processing.</td>
</tr>
<tr>
<td>Pollmans Tours and Travel</td>
<td>Deborah Mwaita</td>
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<td>P. O Box 84198 - 80100, Mombasa Pollmans House, MBA - MYD Road, Bamburi, Mombasa</td>
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</tr>
</tbody>
</table>
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  - phone: +254 733 829467 / 704 156755 / 712 848806
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- **Mohammed Alwi**
  - email: accounts@voguetravelkenya.com
  - phone: +254 (0) 41 2223929 / 2223613

**Address:**
- P. O Box 1717-80100, Mombasa, TSS Towers, 5th Floor, Nkrumah Road
- www.primetimetravel.co.ke

**Services:**
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  - phone: +254 (0) 41 2220665 / 2220666 / 2221961 / 2222214
- **Mohammed Alwi**
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  - phone: +254 (0) 41 2223929 / 2223613

**Address:**
- P. O Box 81519-80100, Mombasa Bondeni, next to TSS Bus, Mombasa

**Services:**
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## Simoun Travel
- **Gul Chima**
  - email: gul@simountravel.co.ke
  - phone: +254 (0) 41 2312542
  - phone: +254 722 410503 / 710 342748 / 737 9402064

**Address:**
- P. O Box 88420-80100, Mombasa, Oriental Building, Ground Floor, Nkrumah Road. Branch Office - Diamond Plaza 1st Floor, Office No.21 Nairobi, Kenya.
- www.simountravel.co.ke

**Services:**
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## Uniform Travel Center
- **Roshan Merali**
  - email: info@uniformtravel.co.ke
  - phone: +254 (0)20 2047861 / 2047866
  - phone: +254 720 400855 / 725 777441

**Address:**
- P. O Box 86873-80100, Mombasa, Lecol Building, Mbaraki Road, Mombasa.

**Services:**
- Air Ticketing, Travel Insurance, Tours, Hotel Booking, Visa Processing/Assistance, Car Hire

## Vogue Tours and Travel Limited
- **Mohammed Alwi**
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  - phone: +254 (0) 41 2223929 / 2223613
  - phone: +254 738 481646 / 700 351177

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- P. O Box 99310-80107, Mombasa, Nkrumah Road, Opposite DHL, Mombasa

**Services:**
- Air Ticketing, Hotel Booking, Car Hire, Umrah & Hajj, Travel Insurance, 24/7 Emergency Assistance, Tours & Safaris

## Zaras Travel
- **Fatma Abu Mohamed**
  - email: info@zarastravel.com
  - phone: +254 722 733434 / 739 733434

**Address:**
- P.O Box 86047-80100, Mombasa, Meru Road, Next to Doshi, Opposite Dan Court
- www.zarastravel.com

**Services:**
- Air Ticketing, Hotel Reservation, Travel Insurance, Visa Processing, Car Hire
**Zeiruq Agencies Ltd**

- Zeinab Sheikh Abass
- zeiruqagencies@gmail.com
- 254 (0) 41 2226539
- 254 720 438420
- P. O Box 83094, Mombasa. Muljibahi Building, Next to Equity Bank

**Air Tickets**

---

**KATA TRAVEL TIP**

**Money**

Whatever your travel needs make sure you have enough money on hand for the duration of your trip and a little extra in case of emergencies. Organize a variety of ways to access your money overseas such as debit and credit cards, travelers’ cheques or cash in easily convertible currencies.

---

**COAST REGION ALLIED MEMBERS**

**Deans Travel Centre Ltd**

- Patrick Maina Kamanga
- info@deanstravelcentre.com
- +254 (0) 41 231 7211 / 231 5425
- +254 722 633213 / 786 702347
- Emergency line 0733 702347
- P. O Box 88792-80100, Mombasa. Jubilee Building, Ground Floor, The Arcade, Moi Avenue
- www.deanstravelcentre.com

Air Travel, Tours and Safaris, Outbound and Inbound Packages, Cra Rentals, Travel Insurance

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**Dreamz World Group**

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**Eco Voyages Travel Ltd**

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- www.ecovoyagetravels.com

Air Ticketing, Airport Transfers & Car Hire, Corporate Travel Management, Hotel Booking, Inbound and Outbound Tours & Safaris, MICE Conferencing.
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Air Ticketing, Car Hire, Hotel
Bookings, Tours, Travel Insurance.

Regal Tours and Travel Ltd

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<tr>
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</tr>
</tbody>
</table>
Travelling alone or with friends is hustle free, just grab your travel documents, a few items and clothes and you are off. These trips don’t take much planning, just make the appropriate bookings, pack and go.

On the other hand, family and vacations, though fun, take a lot of planning and preparation which can be a tad stressful. Worrying about how to keep the children entertained over the long flight or long train/car ride, what to do if they fall ill or forget their favourite cuddly toy or blankie can be unnerving. Despite the chaos, family trips are fun and exciting. They bring the members together and the memories are to be cherished forever. With proper planning, a family can have a fabulous time that they can talk about for years to come.

Some aspects, however, remain a nightmare especially when travelling with children; planning and packing. Most of the time one does not know what to carry or leave especially when travelling with small children. Well, the best thing to do here is give yourself ample time to get everything together and have a list of what each member needs. This will ensure that you do not leave anything behind. It also saves you on having to buy new items when on holiday especially if not budgeted for. Also, here’s what else to consider when travelling with children.

1. The weather
Always check the weather forecast of the holiday destination. It would ruin the holiday if one packs for a sunny time only to find cold and chilly weather.

2. Clothes
Lay out the clothes and match the outfits. This ensures that you do not carry unnecessary clothing as everyone will know what to wear on each day. For children, one is in a better position to carry what is necessary in case of soiling and spillages.

3. Roll don’t fold
Instead of folding the clothes in the suitcases, roll them instead. This saves on space. Creasing is also minimum.

4. Footwear
Carry only what is necessary depending on the destination.

5. Toiletries
Cover bottle tops with cling film to ensure spillage does not occur. There is nothing as annoying as having lotion or worse still, nail polish spill all over your clothes. Do not forget the sunscreen.

6. Snack
Nothing can ruin a trip like a child who is cranky because of hunger. The adage, a hungry man is an angry man rings true. Carry snacks like cut up fruits and sandwiches and don’t forget the drinks.

Another aspect that should not be forgotten is entertainment. Children get easily bored and once irritated can be quite a handful. Carry snacks and drinks to ensure they do not get hungry along the way or ensure you carry cash to buy food and refreshments.

Entertainment is also very crucial; it shifts their focus and they do not get easily distracted or agitated. If you want to go tech-free, prepare folders with puzzles, a pack of cards, colouring books, crayons and story books that can keep them engaged along the way. A camera is also a great idea as they can document the trip through photos.

Alternatively, carry a fully charged phone or tablet that has downloaded movies and baby songs. Children often than not, fall ill during a trip. They may run a fever or suffer from motion sickness. Carry safe over the counter medication that will alleviate the symptoms and plan to see a doctor if the condition worsens. Also be keen on food eaten in hotels and restaurants especially one has particular foods they are allergic to.

Even with meticulous planning, always accept the fact that something always goes wrong. The children will fight, one will throw a tantrum and you end up missing the bus, anything can go wrong. Best way to handle this is by accepting and expecting it and instead of getting angry, get a plan b and run with it. Most importantly, always know where your children are. It is very easy to get deeply engrossed and distracted and the children wander off. Invest in a GPS tracker that alerts you and always, always keep your eyes on the children or have someone trusted to watch them. Let them have your contact information on them and if old enough, memorised.

Always pre book hotels, train, bus or flights to avoid the long and tedious process of booking late while tagging along the children and luggage. Ensure the travel documents are at hand and easily accessible.
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**KATA TRAVEL TIP**

Travel insurance is insurance that is intended to cover medical expenses, trip cancellation, lost luggage, flight accident and other losses incurred while traveling, either internationally or domestically. Talk to your travel agent for a comprehensive cover and ensure it covers you for the places you plan to visit and the things you plan to do.

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**KATA TRAVEL TIP**

Passport

Check that your passport has at least six months validity from your planned date of return. It might seem ok to wait out the expiry date but most countries will not permit a traveler to enter their country unless the passport is set to expire at least six months after the final day of travel. For instance, countries like China, Indonesia, Burma and Malaysia.
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<thead>
<tr>
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<tbody>
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<td>Police Headquarters, Nbi</td>
<td>2240000</td>
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<tr>
<td>Nairobi Area Province</td>
<td>2717777</td>
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<td>Mombasa</td>
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<td>AAR Emergency Ambulance</td>
<td>2717375</td>
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<tr>
<td>Fire Station</td>
<td>112 / 999</td>
</tr>
<tr>
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<tr>
<td>Jomo Kenyatta International Airport</td>
<td>6611000</td>
</tr>
<tr>
<td>Wilson Airport</td>
<td>0724 235343 / 0724 256837</td>
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<td>Hospital</td>
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</table>
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+254 (0) 20 3662 000  
+254 711 092 000 / 732 102 000  
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| **M.P Shah Hospital**             | info@mpshahhosp.org  
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P. O Box 14497-00800, Nairobi  
Shivachi Road, Parklands.  
www.mpshahhosP. Org  |
| **Nairobi Women’s Hospital**       | info@nwch.co.ke  
+254 (0) 20 2726821 / 4 / 6  
+254 703 082000 / 703 073000  
P. O Box 10552-00100, Nairobi  
Hospital Road, Upperhill, Nairobi.  |
| **Nairobi Hospital**               | hosp@nairobihospital.org  
+254 (0) 20 2845000 / 2846000  
+254 733 498444  
P. O Box 30026-00100, Nairobi  
Argwings Kodhek Road.  
www.nairobihospital.org  |
| **The Mater Hospital**             | inform@materkenya.com  
+254 (0) 20 6903000  
Along Dunga Road, South B Nairobi.  
www.materkenya.com  |
| **Kenyatta National Hospital**     | knhadmin@knh.or.ke  
+254 (0) 20 4243000 / 2726300-11  
+254 (0) 709 854000 / 730 643000 / 722 829500  
P.O Box 20723-00200, Nairobi.  
Hospital Road, Upperhill, Nairobi.  
www.knh.or.ke  |
BRITISH HIGH COMMISSION

bhcinfo@jambo.co.ke
+254 (0) 20 2844000

P. O Box 30465-00100, Nairobi
Upper Hill Road, Nairobi

CHILE EMBASSY

echile.kenya@minrel.gob.cl
nairobi@consulado.gob.cl
+254 (0) 20 445-2950 / 1

P.O.Box 45554, Nairobi
Riverside Drive 66

CHINESE EMBASSY

chinaemb_ken@mfa.gov.cn
consulate_ken@mfa.gov.cn
+254 (0) 20 5141108
+254 790 487260

P.O.Box 30508-00100
Woodlands Road, Hurlingham

CONGOLESE (DEM) EMBASSY

nairobi@ambardcke.org
missionrdcnairobi10@gmail.com
+254 (0) 20 222 9772 / 1

P.O.Box 48106-00100, Nairobi
Electricity House, 12th floor, Harambee House

CONGOLESE (REP) EMBASSY

ambacoken@yahoo.com
+254 727 037 408 / 733 233 320/ 700 339 702

P.O.Box 1722-00621, Nairobi
162, Wispers Avenue, Gigiri

COLOMBIAN EMBASSY

ekenia@cancilleria.gov.co
+254 (0) 248 6982
+254 714 829 792

Magnolia close, off UN Avenue, house 57

CUBAN EMBASSY

secretaria.embacuba@gmail.com
embajada@ke.embacuba.cu
+254 774 137859

P.O.Box 198 Sarit Center
95B, Flame Tree Drive, Runda

CHINESE EMBASSY

info@burundiembassy-kenya.org
embuna@yahoo.fr
+254 (0) 20 310 826 / 8

P. O Box 61165
1st Floor, International Life House, Mama Ngina Street

www.burundiembassy-kenya.org

COLOMBIAN EMBASSY

nrobi@international.gc.ca
+254 (0) 20 3663000
+254 734 420366

P. O Box 1013-00621, Nairobi
Limuru Rd, Gigiri

www.canadainternational.gc.ca/kenya/

CUBAN EMBASSY

nrobi@international.gc.ca
+254 (0) 20 3663000
+254 734 420366

P. O Box 1013-00621, Nairobi
Limuru Rd, Gigiri

www.canadainternational.gc.ca/kenya/
**CZECH REPUBLIC EMBASSY**
- nairobi@embassy.mzv.cz
- +254 774 420 460 / 774 240 860
- P. O Box 25639-00603, Lavington 745 Tende Drive
- www.mzv.cz/nairobi

**DANISH EMBASSY**
- nboamb@um.dk
- +254 (0) 20 425 3000/ 219 5096
- P. O Box 40412-00100, Nairobi 13 Runda Drive, Runda
- kenya.um.dk

**DJIBOUTI EMBASSY**
- djiboutiembassy.ke@gmail.com
- +254 (0) 20 212 2859 / 73 180 8042
- P. O Box 34446, Nairobi

**EGYPTIAN EMBASSY**
- eg.emb.nairobi@gmail.com
- +254 (0) 20 387 0298 / 387 0278
- P. O Box 30285-00100, Nairobi Othaya Road Off Gitanga Road, Kileleshwa, Lr. 3734 / 358

**ERITREAN EMBASSY**
- eritreanembassy@yahoo.com
- +254 (0) 20 590 6425
- +254 704 257 828
- P. O Box 38651, Nairobi New Rehema House, 2nd Floor, Westlands

**ETHIOPIAN EMBASSY**
- info@ethioembnairobi.org
- ambassador.nairobi@mfa.gov.et
- +254 (0) 20 273 2052
- P. O Box 45198, GPO State House Avenue

**FINNISH EMBASSY**
- sanomat.nai@formin.fi
- +254 (0) 20 375 0721 / 375 0724
- P.O Box 30379-00100, Nairobi, Eden Square, Block 3, 6th floor, Greenway Road, off Westlands Road
- www.finland.or.ke

**FRENCH EMBASSY**
- +254 (0) 20 760 55 55
- P. O Box 41784, Nairobi Peponi Gardens, off Peponi, Westlands
- ke.ambafrance.org

**GERMAN EMBASSY**
- info@nairobi.diplo.de
- +254 (0) 20 426 21 00
- P. O Box 30 180, Nairobi Riverside Drive 113
- www.nairobi.diplo.de
<p>| Country                  | Embassy Name              | Contact Details                                      | Address Details                                                                                           | Website                                                                 |
|-------------------------|---------------------------|------------------------------------------------------|----------------------------------------------------------------------------------------------------------|
| Ghana                  | Ghana High Commission    | <a href="mailto:ghanahighcommissionnairobi@yahoo.com">ghanahighcommissionnairobi@yahoo.com</a>, <a href="mailto:info@ghanahighcommission-ke.org">info@ghanahighcommission-ke.org</a>, +254 (0) 20 242 1801/ 802 5265, P.O Box 42824-00100, Nairobi 469 Karura Avenue, Muthaiga, ghanahighcommission-ke.org | P.O Box 42824-00100, Nairobi 469 Karura Avenue, Muthaiga | ghanahighcommission-ke.org |
| Greece                 | Greece, Embassy of        | <a href="mailto:gremb.nai@mfa.gr">gremb.nai@mfa.gr</a>, +254 (0) 20 334 0722 / 20 334 0744 | P.O Box 30543-00100, Nairobi Nation Centre, 7th Floor, Kimathi Street | <a href="http://www.mfa.gr/nairobi">www.mfa.gr/nairobi</a>, <a href="http://www.mfa.gr/missionsabroad/kenya">www.mfa.gr/missionsabroad/kenya</a> |
| Hungary                | Hungarian Embassy         | <a href="mailto:mission.nai@kum.hu">mission.nai@kum.hu</a>, +254 738 905 187 / 736 319 078 | P.O Box 61146, Nairobi Kabarsiran Ave. (off James Gichuru Road), Lavington | <a href="http://www.mfa.gov.hu/emb/nairobi">www.mfa.gov.hu/emb/nairobi</a> |
| India                  | Indian High Commission    | <a href="mailto:passportvisa@hcinairobi.co.ke">passportvisa@hcinairobi.co.ke</a>, <a href="mailto:cons.nairobi@mea.gov.in">cons.nairobi@mea.gov.in</a>, +254 (0) 20 222 2566 / 222 5104, P.O Box 30074-00100, Nairobi Jeevan Bharati Building, Harambee Avenue | <a href="http://www.hcinairobi.co.ke">www.hcinairobi.co.ke</a> | <a href="http://www.hcinairobi.co.ke">www.hcinairobi.co.ke</a> |
| Indonesia              | Indonesian Embassy        | <a href="mailto:indonbi@indonesia.or.ke">indonbi@indonesia.or.ke</a>, +254 (0) 20 271-4196 / 7, P.O Box 48868-00100, Nairobi Menengai Road, Upper Hill | <a href="http://www.kemlu.go.id/nairobi">www.kemlu.go.id/nairobi</a> | <a href="http://www.indonesia.or.ke">www.indonesia.or.ke</a> |
| Iraq                   | Iraqi Embassy             | <a href="mailto:iraqembassynairobi@gmail.com">iraqembassynairobi@gmail.com</a>, +254 (0) 20 712 296 20 / 301 0440, P.O Box 399-00621, Nairobi United Nations Avenue, Gigiri, Mangolia Close, Lobelia Drive, House 52 | mofamission.gov.iq/en/KenyaNa | <a href="mailto:iraqembassynairobi@gmail.com">iraqembassynairobi@gmail.com</a> |
| Ireland                | Ireland, Embassy of       | <a href="mailto:info@nairobi.mfa.gov.il">info@nairobi.mfa.gov.il</a>, +254 (0) 20 513 5300, +254 729 000 353 | P.O Box 30659-00100, Nairobi 4th Floor, Delta Office Suites Manayani Road, Off Waiyakai Way | <a href="http://www.dfa.ie/irish-embassy/kenya/">www.dfa.ie/irish-embassy/kenya/</a> |
| Iran                   | Iranian Embassy           | <a href="mailto:iranconkenya@gmail.com">iranconkenya@gmail.com</a>, <a href="mailto:sefarat.j.iiran.nairobi@gmail.com">sefarat.j.iiran.nairobi@gmail.com</a>, +254 (0) 20 200 2470 / 1, +254 722 974 421 | P.O Box 49170-00100, Nairobi Villa Golestan, Lower Kabete Road | nairobi.mfa.ir |
| Iraq                   | Iraqi Embassy             | <a href="mailto:info@nairobi.mfa.gov.il">info@nairobi.mfa.gov.il</a>, +254 (0) 20 492 7500 | P.O Box 30354-00100, Nairobi Bishops Road, opp. Fairview Hotel | embassies.gov.il/nairobi |</p>
<table>
<thead>
<tr>
<th>Embassy</th>
<th>Contact Information</th>
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<tbody>
<tr>
<td><strong>ITALIAN EMBASSY</strong></td>
<td><a href="mailto:ambasciata.nairobi@esteri.it">ambasciata.nairobi@esteri.it</a></td>
</tr>
<tr>
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<td>+254 (0) 20 224 7750</td>
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<td></td>
<td>P. O Box 63389-000619, Nairobi United Nations Crescent - Gigiri</td>
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<tr>
<td><strong>JAPANESE EMBASSY</strong></td>
<td><a href="mailto:nairobis@ke.emb-japan.go.jp">nairobis@ke.emb-japan.go.jp</a></td>
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<td>+254 (0) 20 289 8000</td>
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<td></td>
<td>P. O Box 60202-00200, Nairobi Mara Road, Upper Hill</td>
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<td><a href="http://www.ke.emb-japan.go.jp">www.ke.emb-japan.go.jp</a></td>
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<td><strong>JORDANIAN EMBASSY</strong></td>
<td><a href="mailto:nairobis@fm.gov.jo">nairobis@fm.gov.jo</a></td>
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<td>+254 (0) 20 240 0734 / 35</td>
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<td>P. O Box 43912-00100, Nairobi 175 Ruaka Drive, Runda</td>
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<tr>
<td><strong>KOREA REPUBLIC (SOUTH KOREAN EMBASSY)</strong></td>
<td><a href="mailto:emb-ke@mofa.go.kr">emb-ke@mofa.go.kr</a></td>
</tr>
<tr>
<td></td>
<td>+254 (0) 20 361-5000</td>
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<td></td>
<td>P. O Box 30455-00100, Nairobi Misha Tower, 1st and 2nd Floor, Westlands Road</td>
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<td>ken.mofa.go.kr</td>
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<td><strong>KUWAIT EMBASSY</strong></td>
<td><a href="mailto:kuwaitembassy@ymail.com">kuwaitembassy@ymail.com</a></td>
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<td></td>
<td><a href="mailto:nairobis@moa.gov.kw">nairobis@moa.gov.kw</a></td>
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<td>+254 (0) 20 239 4439 / 376 1614</td>
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<td>P. O Box 42353-00100, Nairobi Muthaiga Rd</td>
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<td><strong>LIBYAN EMBASSY</strong></td>
<td><a href="mailto:libyaembassy2013@gmail.com">libyaembassy2013@gmail.com</a></td>
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<td>+254 (0) 20 225 0380</td>
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<td>P. O Box 47190, Nairobi Jamahiriya House</td>
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<tr>
<td><strong>MALAWIAN HIGH COMMISSION</strong></td>
<td><a href="mailto:info@malawihckenya.org">info@malawihckenya.org</a></td>
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<tr>
<td></td>
<td>+254 (0) 20 444 3805 to 7</td>
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<td>P. O Box 30453-00100, Nairobi Off Waiyaki Way</td>
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<tr>
<td><strong>MALAYSIAN HIGH COMMISSION</strong></td>
<td><a href="mailto:mwnairobi@klm.gov.my">mwnairobi@klm.gov.my</a></td>
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<tr>
<td></td>
<td>+254 (0) 20 712 3373 to 5 / 237 7720</td>
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<td></td>
<td>P. O Box 42286-00100, Nairobi Block 91/404, Gigiri Grove, Gigiri</td>
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<td><a href="http://www.kln.gov.my/web/ken_nairobi/">www.kln.gov.my/web/ken_nairobi/</a></td>
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<td><strong>MEXICAN EMBASSY</strong></td>
<td><a href="mailto:infoken@sre.gob.mx">infoken@sre.gob.mx</a></td>
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<td><a href="mailto:visasken@sre.gob.mx">visasken@sre.gob.mx</a></td>
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<td>+254 737 681 219 / 728 389 813 / 700 750 842 / 700 751 849</td>
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<td>P. O Box 14145-00800, Nairobi Kilibagare Way, Loresho street</td>
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<tr>
<td>Morocco</td>
<td><a href="mailto:sifmanbi@ymail.com">sifmanbi@ymail.com</a></td>
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<tr>
<td>Mozambique</td>
<td><a href="mailto:mozhicom@mozhighcom.or.ke">mozhicom@mozhighcom.or.ke</a></td>
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<tr>
<td>Philippines</td>
<td><a href="mailto:nairobi.pe@dfa.gov.ph">nairobi.pe@dfa.gov.ph</a></td>
</tr>
<tr>
<td>Portugal</td>
<td><a href="mailto:luisa.fragoso@mne.pt">luisa.fragoso@mne.pt</a></td>
</tr>
<tr>
<td>Qatar</td>
<td><a href="mailto:nairobi@mofa.gov.qa">nairobi@mofa.gov.qa</a></td>
</tr>
<tr>
<td>Russia</td>
<td><a href="mailto:ambanairobi@minaffet.gov.rw">ambanairobi@minaffet.gov.rw</a></td>
</tr>
<tr>
<td>South Africa</td>
<td><a href="mailto:nairobi@foreign.gov.za">nairobi@foreign.gov.za</a></td>
</tr>
<tr>
<td>Sudan</td>
<td><a href="mailto:goss@iconnect.co.ke">goss@iconnect.co.ke</a></td>
</tr>
<tr>
<td>Sweden</td>
<td><a href="mailto:ambassaden.nairobi@gov.se">ambassaden.nairobi@gov.se</a></td>
</tr>
</tbody>
</table>
Personal and Travel Documents

Losing personal and travel documents while on a trip can be a serious problem because it can take a lot of time and money to replace some documents while other documents can only be replaced in your home country. Depending on the documents lost you may find it difficult to make your way home at all. Make two copies of your passport (identification page), visa, travel insurance, driver’s license, travel itinerary, tickets and vaccination certificates. Leave a copy of the documents with your family or a friend and take a copy with you. Make an electronic back-up and e-mail it to a friend so that the documents can be sent to you if you need them in an emergency.
SELECTED HOTELS

ENASHIPAI RESORT AND SPA
- sales@enashipai.com
- +254 (0) 20 513 0000
- +254 719 051 000
- P. O Box 75332-00200 Nairobi, Moi South Lake Road, Naivasha
- www.enashipai.com

JACARANDA HOTEL NAIROBI
- sales@jacarandahotels.com
- +254 (0) 20 4448713/7
- +254 711 089 000
- P.O Box 14287-00800, Westlands, Nairobi
- www.jacarandahotels.com

DUSITD2
- reservations.nairobi@dusit.com
- +254 (0) 20 423 3000
- P.O. Box 41596, 00100 Nairobi, 14 Riverside, off Riverside Drive
- www.d2nairobi.com

FAIRMONT KENYA
- kenya.reservations@fairmont.com
- +254 (0) 2265555
- P.O Box 58581-00200, Nairobi, Harry Thuku Road
- www.fairmont.com

NAIROBI SERENA HOTEL
- nairobi@serena.co.ke
- +254 (0) 20 271 0511 /284 2000
- +254 732 123 333 /727 282 200/01/02
- P.O. Box 46302-00100, Nairobi, Processional Way
- www.serenahotels.com
KATA | SELECTED HOTELS

RADISSON BLU HOTEL, NAIROBI

- info.nairobi@radissonblu.com
- +254 709 810 000
- P. O Box 21695 - 00200, Nairobi
- Elgon Road, Upper Hill
- www.radissonblu.com

SANKARA

- connect@sankara.com
- +254 703 028000
- P. O Box 1638-00606 Nairobi
- Woodvale Grove, Westlands
- www.sankara.com

SAROVA

- centralreservations@sarovahotels.com
- +254 709 111 000
- P. O Box 72493-00200 Nairobi
- Along Valley Road
- www.sarovahotels.com

VILLA ROSA KEMPINKSI NAIROBI

- reservations.nairobi@kempinski.com
- +254 703 049000
- P. O Box 14164 -00800 Nairobi
- Chiromo Road
- www.kempinski.com

ROYAL COURT HOTEL

- info@royalcourtmombasa.co.ke
- +254 (0) 41 2312389, 2312317, 223379, 2230932 / 3
- +254 722 412867 / 733 412867
- P. O Box41247 – 80100 Mombasa
- Shimoni Street Junction, Haile Selassie Rd, Mombasa
- www.royalcourtmombasa.co.ke

THE BOMA HOTELS

- reservations@theboma.co.ke
- +254 719 050000
- P. O Box 26601-00100 Nairobi
- Off Mombasa Road, Red Cross Rd, Nairobi
- www.theboma.co.ke

SWAHILI BEACH RESORT

- reservations@swahilibeach.com
- +254 (0) 20 2661708
- +254 (0) 40 3201130 / 1 / 2 / 3
- +254 707 730753 / 707 730754
- P. O BOX 5202 - 80401 Mombasa
- Diani Beach
- www.southernsun.co.ke

KATA TRAVEL TIP

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